Business Analyst

Description

Open Destinations Limited is a leading technology provider exclusive to the travel industry, with more than 25 years' real-world experience. Our team consists of have 500+ travel tech experts, solving the biggest technological issues that tour and rail operators face. 10,000 travel professionals use our technology every single day. They choose us because our technology is richer, more complete and more customer centric than any other in the marketplace.

Responsibilities

- Collecting, understanding, and transmitting the business requirements for the project, and translating these into functional specifications and detailed test plans.
- Analyze and document business processes.
- Document workflows and results of business analysis and obtain sign-off from client on the specifications.
- To provide the link between the customer, development team and any third-party regarding software functionality, throughout the development lifecycle.
- Day to day management of change requests in relation to the project plans to ensure agreed deadlines are met.
- Weekly reports to be produced for the project manager showing progress against outstanding milestones, status, resource requirements, issues, risks and dependencies.

Qualifications

- 5+ years of experience.
- Should be well versed with the Travel Industry and Domain.
- Demonstrable evidence of analyzing and documenting complex business processes.
- Demonstrable experience writing requirements specifications for Information Systems.
- A proven track record in Software Development.
- End to end experience of the project lifecycle.
- Has experience of working as a BA in Agile SDLC process.
- Proven experience interacting directly with end users – customer facing role.
- Excellent written and verbal communication and interpersonal skills.
- Willingness to travel to ODL client sites as required.
- Desire and willingness to travel to client site to conduct training workshops.

Education

- Graduate in relevant field
- Preferable in Software Engineering

Hiring organization
Pulse HRM

Employment Type
Full-time

Job Location
Goa

Date posted
October 4, 2024

Valid through
04.11.2024